

----- Original Message -----

From: CA Escalations

Received: Mon Mar 14 2022 12:41:53 GMT+1100 (Australian Eastern Daylight Time)

To: Network solutions

Subject: Complaint alert for cyber abuse report - s 47E(d), s 47F [SEC=OFFICIAL:Sensitive] CRM:0092150

Dear Network Solutions,

Under the *Online Safety Act 2021*, the eSafety Commissioner is responsible for handling complaints about cyber abuse material concerning Australian adults and ensuring the rapid removal of such material from social media services, relevant electronic services, or designated internet services. Please refer to our website for more information on our role: <https://www.esafety.gov.au/about-the-office>

We are writing to alert you to a complaint we have recently received about material received on the website s 47E(d), s 47F from s 47E(d), s 47F. We believe this website may be hosted by Network Solutions.

The complaint is about a forum thread on the website that is targeting the complainant. The link to the forum is: s 47E(d), s 47F
s 47E(d), s 47F

In summary, the complainant alleges that the forum page is designed to target and abuse s 47E(d). The complainant alleges that the following comments published on the forum thread are defamatory and abusive towards s 47E(d):

• s 47E(d), s 47F
•
•
•

In addition to the above, the report also alleges:

- The material has caused the complainant a great deal of psychological distress.
- The complainant and three of their employees have attempted to report the material to you, however you have not responded.
- The complainant is seeking the removal of the forum page.

From the information provided in the complaint, we believe the reported site may be in violation of Word.com's Acceptable Use Policy (AUP). According to the AUP, users are prohibited from:

- utilising their services in connection with any tortious or actionable activity, including utilising the Services to publish or disseminate information that constitutes slander, libel or defamation, or to make harassing or abusive statements or messages; and/or
- utilising their services in connection with any other offensive, disruptive, abusive, or questionable activity.

We would appreciate your immediate confirmation that you have received this email. We ask that you also advise whether the material is in violation of your policies and what actions you will take in response to this report.

Regards,

Cyber Abuse Team
Office of the eSafety Commissioner

E CAescalations@esafety.gov.au

W www.esafety.gov.au

----- Original Message -----

From: CA Escalations

Received: Tue Sep 20 2022 16:50:15 GMT+1000 (Australian Eastern Standard Time)

To: Namecheap, Inc

Cc: Namecheap Inc

Subject: Complaint alert for cyber abuse report - s 47E(d), s 47F [SEC=OFFICIAL:Sensitive] CRM:0091713

Dear Namecheap,

Under the *Online Safety Act 2021* (the Act), the eSafety Commissioner is responsible for handling complaints about image-based abuse and cyber abuse material targeting Australian adults, and ensuring the rapid removal of such material from social media services, relevant electronic services, or designated internet services. Please refer to our website for more information on our role: <https://www.esafety.gov.au/about-the-office>.

We wish to alert you to a complaint we have recently received from s 47E(d), s 47F

The complaint is about doxing material targeting s 47E(d), s 47F which is available on a page that is hosted on your website which is available at: s 47E(d), s 47F

The complaint

In summary, the complainant has advised eSafety that:

There is a page which is hosted on your website which contains doxing material targeting s 47E(d), s 47F. As explained in our [Regulatory Guidance](#), revealing personal information to deliberately make someone feel unsafe may amount to 'serious harm' in the context of the Online Safety Act 2021. The material includes:

- s 47E(d), s 47F full name
- s 47E(d), s 47F phone number
- s 47E(d), s 47F profession (including an image of s 47E(d), s 47F in s 47E(d), s 47F uniform).
- Link to s 47E(d), s 47F LinkedIn profile.

The page also includes a private image of s 47E(d), s 47F in the shower, which may be considered an intimate image under the Image Based Abuse Scheme.

eSafety are seeking removal of the doxing material targeting s 47E(d), s 47F and the private image of s 47E(d), s 47F in the shower.

We would appreciate your immediate confirmation that you have received this email. We ask that you advise us if any action is taken in response to this report.

As you are aware, the material may also have been shared or posted elsewhere on your service and we would be grateful for your consideration of any such material and any help can offer in this regard.

Regards,

Cyber Abuse Team
The eSafety Commissioner
W www.esafety.gov.au



----- Original Message -----

From: CA Escalations

Received: Tue Sep 20 2022 17:02:39 GMT+1000 (Australian Eastern Standard Time)

To: Namecheap, Inc

Cc: Namecheap Inc

Subject: Complaint alert for cyber abuse report - s 47E(d), s 47F [SEC=OFFICIAL:Sensitive] CRM:0091714

Dear Namecheap,

Under the Online Safety Act 2021 (the Act), the eSafety Commissioner is responsible for handling complaints about image-based abuse and cyber abuse material targeting Australian adults, and ensuring the rapid removal of such material from social media services, relevant electronic services, or designated internet services. Please refer to our website for more information on our role: <https://www.esafety.gov.au/about-the-office>

We wish to alert you to a complaint we have recently received from s 47E(d), s 47F

The complaint is about doxing material targeting s 47E(d), s 47F which is available on a page that is hosted on your website available at: s 47E(d), s 47F

The complaint

In summary, the complainant has advised eSafety that:

There is a page which is hosted on your website which contains doxing material targeting Patrick. As explained in our Regulatory Guidance, revealing personal information to deliberately make someone feel unsafe may amount to 'serious harm' in the context of the Online Safety Act 2021. The material includes:

- s 47E(d), s 47F full name
- s 47E(d), s 47F phone number
- s 47E(d), s 47F profession
- Link to s 47E(d), s 47F LinkedIn profile.
- The page also includes a private image of s 47E(d), s 47F that is being shared without consent, which may be considered an intimate image under the Image Based Abuse Scheme.
- The page also includes images of s 47E(d), s 47F

eSafety are seeking removal of the doxing material targeting s 47E(d), s 47F, the private images of s 47E(d), s 47F which are included in the screenshots and the images of s 47E(d), s 47F from the website.

We would appreciate your immediate confirmation that you have received this email. We ask that you advise us if any action is taken in response to this report.

As you are aware, the material may also have been shared or posted elsewhere on your service and we would be grateful for your consideration of any such material and any help can offer in this regard.

Regards,

Cyber Abuse Team

The eSafety Commissioner

W www.esafety.gov.au



----- Original Message -----

From: CA Escalations

Received: Mon Nov 28 2022 14:17:40 GMT+1100 (Australian Eastern Daylight Time)

To: Digital Ocean

Subject: Complaint alert for cyber abuse report - s 47E(d), s 47F [SEC=OFFICIAL:Sensitive] CRM:0092622

Dear Digital Ocean,

Under the Online Safety Act 2021, the eSafety Commissioner is responsible for handling complaints about cyber abuse material concerning Australian adults and ensuring the rapid removal of such material from social media services, relevant electronic services, or designated internet services. Please refer to our website for more information on our role: <https://www.esafety.gov.au/about-the-office>

We wish to alert you to a complaint we have recently received about material targeting an Australian adult on the website tattle.life. The eSafety complaint number is s 47E(d), s 47F.

We are escalating this complaint to you on the basis that we believe Digital Ocean are providing website hosting services to s 47E(d), s 47F and the complained material may be in violation of your Acceptable Use Policy, that is provided for in your Terms of Service.

The material that is the subject of the complaint is available at the following links s 47E(d), s 47F
(the Forum').

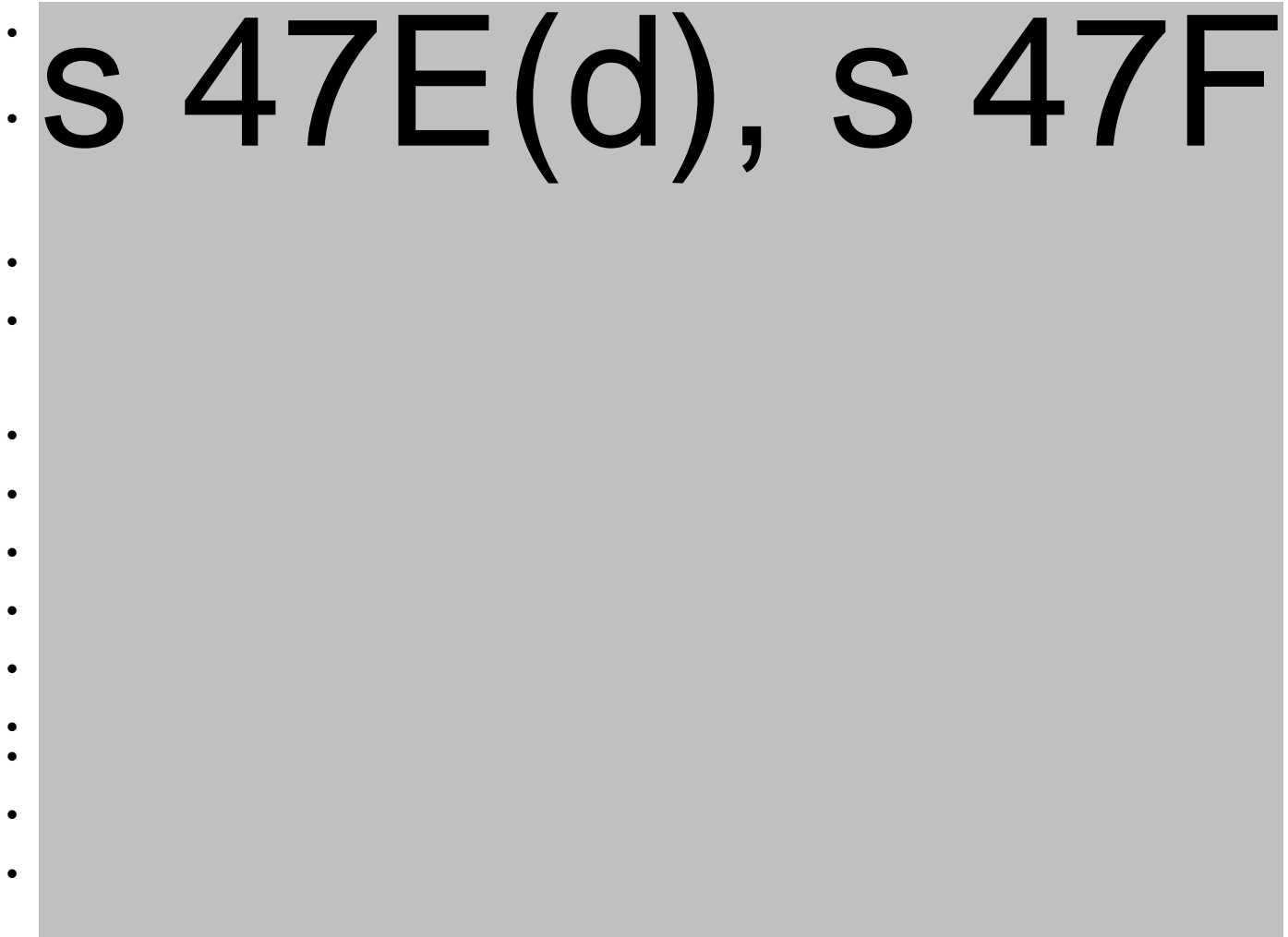
The complained material includes the following eight threads:

1. s 47E(d), s 47F
- 2.
- 3.
- 4.
- 5.
- 6.
- 7.
- 8.

It appears the threads on the Forum are designed to target an Australian adult, s 47E(d), s 47F, by making offensive claims that s 47E(d), s 47F hates and neglects s 47E(d), s 47F, to incite abusive and offensive commentary targeting s 47E(d), s 47F and s 47E(d), s 47F.

From a review of the thread, it appears the Forum is hosting material that may violate Digital Ocean's Acceptable Use Policy. According to this policy, Digital Ocean services may not be used for any unlawful or abusive purpose. Prohibited activities include Content that incites or threatens violence against any person... is intended to harass, abuse or invade the privacy of any individual... or that threatens or encourages harm on the basis of sex.

For your reference, we have provided examples of material in the thread comments that may violate your Acceptable Use Policy. Due to the quantity of the hateful and abusive messages on the Forum, we have only included a sample in this alert:



We understand that the abusive material has already been reported to the website administrator. However, no response has been received in response to the reports.

We would appreciate your immediate confirmation that you have received this email.

We ask that you advise what actions are taken as a result of this escalation.

Regards,

Cyber Abuse Team
The eSafety Commissioner
W www.esafety.gov.au



----- Original Message -----

From: CA Escalations

Received: Wed Mar 22 2023 11:35:13 GMT+1100 (Australian Eastern Daylight Time)

To: EGI Hosting

Subject: Complaint alert for cyber abuse report - s 47E(d), s 47F [SEC=OFFICIAL:Sensitive] CRM:0092801

Dear EGI Hosting,

Under the *Online Safety Act 2021* (Cth), the eSafety Commissioner is responsible for handling complaints about cyber abuse material concerning Australian adults and ensuring the rapid removal of such material from social media services, relevant electronic services, or designated internet services. Please refer to our website for more information on our role: <https://www.esafety.gov.au/about-the-office>

We wish to alert you to a complaint we have recently received from an Australian adult (**the Complainant**) about adult cyber abuse on the website s 47E(d), s 47F . Our reference number for this alert is **NOT-2023-00333**.

We are escalating this complaint to you on the basis that we believe EGI Hosting is hosting the website s 47E(d), s 47F . As such, the reported material may be in violation of your Acceptable Use Policy.

The complaint is about seven anonymous posts on the s 47E(d), s 47F website in relation to s 47E(d), s 47F (the Material). The Material is available at the following link: s 47E(d), s 47F

The Material may be in violation of section 7 of the *Online Safety Act 2021* (Cth).

s 47E(d), s 47F

. As at 10:53am on 22 March 2023, the Material remains available online.

From the information provided in the complaint, it appears the Material may be in violation of your Acceptable Use Policy. According to your policy, your customers shall not do anything illegal or anything that adversely affects EGIHosting.com's legal interests, use of EGIHosting.com's network to harass or threaten.

We ask that you provide the name and abuse email contact for the administrator of the website s 47E(d), s 47F . We also ask that you advise whether any action is taken as a result of this alert.

You must not disclose the details of this alert to the anonymous user who has posted the Material as this may present a serious safety risk to the Complainant.

Regards,

Cyber Abuse Team
The eSafety Commissioner
W www.esafety.gov.au



----- Original Message -----

From: CA Escalations

Received: Mon Mar 27 2023 10:20:13 GMT+1100 (Australian Eastern Daylight Time)

To: Akamai Technologies Inc

Subject: ATT Complaint alert for cyber abuse report - s 47E(d), s 47F [SEC=OFFICIAL:Sensitive] CRM:0092812

Dear Akamai Technologies,

Under the *Online Safety Act 2021* (Cth), the eSafety Commissioner is responsible for handling complaints about cyber abuse material concerning Australian adults and ensuring the rapid removal of such material from social media services, relevant electronic services, or designated internet services. Please refer to our website for more information on our role: <https://www.esafety.gov.au/about-the-office>

We wish to alert you to a complaint we have recently received from an Australian adult (**the Complainant**) about adult cyber abuse. Our reference number for the complaint is s 47E(d), s 47F and our reference for this alert is NOT-2023-00355.

The report is about material available at the following URL: s 47E(d), s 47F

We are escalating this complaint to you on the basis that we believe Akamai Technologies Inc is providing hosting services to the website where the material is available: s 47E(d), s 47F. We are notifying you of the report as the material may be in violation of your Acceptable Use Policy.

s 47E(d), s 47F

. As at 10:15am on 27 March 2023, the Material remains available online.

From the information provided in the complaint, it appears the Material may be in violation of your Acceptable Use Policy. According to your policy, Customer shall not use the Akamai Network and Services to transmit, distribute or store material that is inappropriate, as reasonably determined by Akamai, or material that is illegal, defamatory, libelous, indecent, obscene, pornographic, inconsistent with the generally accepted practices of the Internet community.

We ask that you provide the name and abuse email contact for the administrator of the website s 47E(d), s 47F. We also ask that you advise whether any action is taken as a result of this alert.

You must not disclose the details of this alert to the anonymous user who has posted the Material as this may present a serious safety risk to the Complainant.

Regards,

Cyber Abuse Team
The eSafety Commissioner
W www.esafety.gov.au



----- Original Message -----

From: CA Escalations

Received: Wed May 17 2023 14:24:28 GMT+1000 (Australian Eastern Standard Time)

To: DIGITALOCEAN-ASN

Subject: Complaint alert for cyber abuse report - s 47E(d), s 47F [SEC=OFFICIAL:Sensitive] CRM:0087803

Dear Digital Ocean

Under the *Online Safety Act 2021*, the eSafety Commissioner is responsible for handling complaints about cyber abuse material concerning Australian adults and ensuring the rapid removal of such material from social media services, relevant electronic services, or designated internet services. Please refer to our website for more information on our role: <https://www.esafety.gov.au/about-the-office>

We wish to alert you to a complaint we have recently received from s 47E(d), s 47F (the Complainant). The eSafety complaint number is s 47E(d), s 47F. We are escalating this complaint to you on the basis that the material may be in violation of your policies.

The complaint is about material posted by the website s 47E(d), s 47F

In summary:

s 47E(d), s 47F

From the information provided in the complaint, the material may violate Digital Ocean's policies.

Based on the information we have received, we understand that a complaint may already have been made to s 47E(d), s 47F on 28 October 2021.

We would appreciate your confirmation that you have received this email. We ask that you also advise what actions are taken as a result of this report.

Kind regards

Cyber Abuse Team
The eSafety Commissioner
W www.esafety.gov.au



----- Original Message -----

From: CA Escalations

Received: Fri Aug 11 2023 11:12:04 GMT+1000 (Australian Eastern Standard Time)

To: cloudflare

Subject: Complaint alert for cyber abuse reports [SEC=OFFICIAL:Sensitive] CRM:0127077

Dear Cloudflare

Under the *Online Safety Act 2021*, the eSafety Commissioner is responsible for handling complaints about cyber abuse material concerning Australian adults and ensuring the rapid removal of such material from social media services, relevant electronic services, or designated internet services.

The adult cyber abuse scheme operates under the Act for the removal of cyber abuse material targeted at an Australian adult from an online service. The laws we work under allow us to take action on cyber abuse material where the material is intended to cause serious harm to an Australian adult and is menacing, harassing or offensive in all the circumstances.

We have recently received a number of complaints about material located on the website s 47E(d), which appears to facilitate doxing.

To assist our investigations, we require information about the hosting service provider of s 47E(d), s 47F. We request that Cloudflare provide these details to eSafety. Please email your response to us at the email address caescalations@esafety.gov.au.

Please do not notify the website hosting provider or website owner as we are currently conducting investigations.

We look forward to receiving your response.

Regards

Cyber Abuse Team

The eSafety Commissioner

W www.esafety.gov.au



----- Original Message -----

From: Cyber Abuse

Received: Thu Aug 31 2023 15:13:15 GMT+1000 (Australian Eastern Standard Time)

To: Virtual Systems (HSP anonib.al)

Cc: Virtual Systems (VSYS)

Subject: RE: Request from the eSafety Commissioner Australia [SEC=OFFICIAL:Sensitive] CRM:0127083

Dear Virtual Systems

We attempted to contact you some weeks ago, but have not heard back. We wish to raise with you an issue for your attention.

Under the *Online Safety Act 2021*, the eSafety Commissioner is responsible for handling complaints about cyber abuse material concerning Australian adults and ensuring the rapid removal of such material from social media services, relevant electronic services, or designated internet services. Information about our organisation can be found at our website here: <https://www.esafety.gov.au/>

We wish to alert you to a complaint we have recently received from two people in Australia (the Complainants). The eSafety complaint number is NOT-2023-01152. We are escalating this complaint to you on the basis that the material may be in violation of your terms of service.

The complaint is about material posted on the website "s 47E(d), s 47F", which is available at: s 47E(d), s 47F. We understand that you are the hosting service provider for this website (IP address s 47E(d), s 47F).

The particular pages the Complainants have contacted us about are located at the following URLs:

1. s 47E(d), s 47F
2. s 47E(d), s 47F

In summary, the s 47E(d), s 47F is a website which has been established for the explicit purpose of doxing certain people. These doxes include home addresses, email contacts, and are accompanied by highly negative descriptions of the targets.

From the information provided in the complaint, the material may violate Virtual Systems' terms of service, which state that users cannot use your services in a manner that would:

- (a) constitute or encourage conduct that is criminal in nature; or
- (h) constitute an abusive ... use.

Additionally, your acceptable use policy states that "Specific conduct that is prohibited under this policy includes ... dissemination of ... (ii) deliberately offensive material, including any message or information that is or may be ... harassing."

We would appreciate your confirmation that you have received this email. We ask that you also advise what actions are taken as a result of this report.

Kind regards

Cyber Abuse Team

The eSafety Commissioner

W www.esafety.gov.au



----- Original Message -----

From: CA Escalations

Received: Mon Aug 14 2023 11:56:44 GMT+1000 (Australian Eastern Standard Time)

To: Virtual Systems (HSP anonib.al)

Subject: Request from the eSafety Commissioner Australia [SEC=OFFICIAL:Sensitive] s 47E(d), s 47F

Dear Virtual Systems

Under the *Online Safety Act 2021*, the eSafety Commissioner is responsible for handling complaints about cyber abuse material concerning Australian adults and ensuring the rapid removal of such material from social media services, relevant electronic services, or designated internet services.

The adult cyber abuse scheme operates under the Act for the removal of cyber abuse material targeted at an Australian adult from an online service. The laws we work under allow us to take action on cyber abuse material where the material is intended to cause serious harm to an Australian adult and is menacing, harassing or offensive in all the circumstances.

We have recently received a number of complaints about material located on a website for which you are the hosting service provider.

To assist our investigations, we require information from you. **Could you advise us of your internal processes when a complaint is raised?**

Regards

Cyber Abuse Team

The eSafety Commissioner

W www.esafety.gov.au



----- Original Message -----

From: CA Escalations

Received: Mon Dec 18 2023 15:25:48 GMT+1100 (Australian Eastern Daylight Time)

To: s 47G

Subject: Complaint alert for cyber abuse report - s 47E(d), s 47F [SEC=OFFICIAL:Sensitive] CRM:0100268

Dear Amazon Web Services,

Under the *Online Safety Act 2021*, the eSafety Commissioner is responsible for handling complaints about cyber abuse material concerning Australian adults and ensuring the rapid removal of such material from social media services, relevant electronic services, or designated internet services. Please refer to our website for more information on our role: <https://www.esafety.gov.au/about-the-office>

We have received a complaint about material located on the website: s 47E(d), s 47F

The eSafety complaint number is NOT-2023-01742. We have identified that you are the likely hosting service provider of this website. We are alerting you of this complaint on the basis that the material may be in violation of your policies.

The website shares personal contact information including full name, residential address and personal phone number.

From the information provided in the complaint, the material may violate s 47G
According to your policies:

- 'Don't post your private information or content that invades the privacy of others. For example, don't post phone numbers, email addresses, mailing addresses, or other personal information.'

We would appreciate your confirmation that you have received this email. We ask that you also advise what actions are taken as a result of this report.

As you are aware, the material may also have been shared or posted elsewhere on your service and we would be grateful for your consideration of any such material and any help you can offer in this regard.

Kind regards,

Cyber Abuse Team
The eSafety Commissioner
W www.esafety.gov.au



----- Original Message -----

From: CA Escalations

Received: Thu Mar 07 2024 15:36:12 GMT+1100 (Australian Eastern Daylight Time)

To: Namecheap Inc

Subject: Complaint alert for cyber abuse report - NOT-2024-00262 [SEC=OFFICIAL:Sensitive] CRM:0100564

Dear Namecheap,

Under the *Online Safety Act 2021*, the eSafety Commissioner is responsible for handling complaints about cyber abuse material concerning Australian adults and ensuring the rapid removal of such material from social media services, relevant electronic services, or designated internet services. Please refer to our website for more information on our role: <https://www.esafety.gov.au/about-the-office>

We have received a complaint about material located on the website: s 47E(d), s 47F

The website shares an individual's personal contact information including their full name, residential address and personal phone number.

eSafety has identified that Namecheap is the likely hosting service provider of this website. We are seeking your assistance for the removal of this page due to the sharing of personally identifiable information without their permission.

A screenshot of the material is attached for your reference.

The eSafety complaint number is NOT-2024-00262.

We would appreciate your confirmation that you have received this email. We ask that you also advise what actions are taken as a result of this report.

As you are aware, the material may also have been shared or posted elsewhere on your service and we would be grateful for your consideration of any such material and any help you can offer in this regard.

Kind regards,

Cyber Abuse Team
The eSafety Commissioner
W www.esafety.gov.au



----- Original Message -----

From: CA Escalations

Received: Wed Mar 20 2024 10:30:33 GMT+1100 (Australian Eastern Daylight Time)

To: Namecheap Inc

Subject: Complaint alert for cyber abuse report - NOT-2024-00327 [SEC=OFFICIAL:Sensitive] CRM:0100591

Dear Namecheap,

Under the *Online Safety Act 2021*, the eSafety Commissioner is responsible for handling complaints about cyber abuse material concerning Australian adults and ensuring the rapid removal of such material from social media services, relevant electronic services, or designated internet services. Please refer to our website for more information on our role: <https://www.esafety.gov.au/about-the-office>

We have received a complaint about material located on two URLs under the domain name s 47E(d), s 47F

1. s 47E(d), s 47F
2. s 47E(d), s 47F

The two websites share an individual's personal contact information including their full name, residential address and work address.

eSafety has identified that Namecheap is the likely hosting service provider of this website. We are seeking your assistance for the removal of this page due to the sharing of personally identifiable information without their permission.

The eSafety complaint number is NOT-2024-00327.

We would appreciate your confirmation that you have received this email. We ask that you also advise what actions are taken as a result of this report.

As you are aware, the material may also have been shared or posted elsewhere on your service and we would be grateful for your consideration of any such material and any help you can offer in this regard.

Kind regards,

Cyber Abuse Team
The eSafety Commissioner
W www.esafety.gov.au



----- Original Message -----

From: CA Escalations

Received: Wed Mar 20 2024 14:12:19 GMT+1100 (Australian Eastern Daylight Time)

To: Interserver.net

Subject: Request from the eSafety Commissioner Australia [SEC=OFFICIAL:Sensitive] CRM:0133324

Dear InterServer

Under the Online Safety Act 2021, the eSafety Commissioner is responsible for handling complaints about cyber abuse material concerning Australian adults and ensuring the rapid removal of such material from social media services, relevant electronic services, or designated internet services. Information about our organisation can be found at our website here: <https://www.esafety.gov.au>

We wish to alert you to a complaint we have recently received from an Australian adult (the Complainant). The eSafety complaint number is NOT-2024-00330. We are escalating this complaint to you on the basis that the material may be in violation of your terms of service.

The complaint is about material posted on the website "Southern Highlands Secrets", which is available at: s 47E(d), s 47F [REDACTED] We understand that you are the hosting service provider for this website (IP address 64.20.50.36).

The particular pages the Complainant has contacted us about are located at the following URLs:

1. [REDACTED]
2. s 47E(d), s 47F
3. [REDACTED]
4. [REDACTED]

In summary, the material targeting the complainant has been created for the purpose of doxing the complainant. The abovementioned posts, dox the complainant's home address and personal phone number, and are accompanied by negative descriptions of the complainant.

From the information provided in the complaint, the material may violate InterServer's terms of service, as the posts publicly share private and personal information about the complainant and others.

We would appreciate your confirmation that you have received this email. We ask that you also advise what actions are taken as a result of this report.

Kind regards,

Cyber Abuse Team
The eSafety Commissioner
W www.esafety.gov.au



----- Original Message -----

From: CA Escalations

Received: Fri Apr 26 2024 16:09:13 GMT+1000 (Australian Eastern Standard Time)

To: OrangeWebsite.com

Subject: Notification of Breach of Terms of Service NOT-2024-00502 [SEC=OFFICIAL:Sensitive] CRM:0135701

Dear OrangeWebsite.com,

Under the *Online Safety Act 2021*, the eSafety Commissioner is responsible for handling complaints about cyber abuse material concerning Australian adults and ensuring the rapid removal of such material from social media services, relevant electronic services, or designated internet services. Please refer to our website for more information on our role: <https://www.esafety.gov.au/about-the-office>

We wish to alert you to a complaint we have recently received from a Complainant. The eSafety complaint number is NOT-2024-00502. We are escalating this complaint to you on the basis that the material that is hosted on your website may be in violation of your policies.

The complaint is about material posted on a website which you host which is available at:

: s 47E(d), s 47F

eSafety understands from its investigation that the material contains the Complainant's private information (doxxing) which has been identified as a mobile number has been shared onto multiple posts on the identified site you host without consent. The material also alleges that the mobile number is linked to escort services as well as other lewd activities resulting in harassment to the Complainant. As a result, the material is likely to result in harm due to the sexual nature in conjunction with the Complainant's private information causing significant concerns for the Complainant's safety.

From the information provided in the complaint, the material may violate OrangeWebsite.com policies. According to OrangeWebsite.com policies:

d. Doxxing

- Any website found doxxing individuals (act of publicly revealing previously private personal information about an individual/s usually via the internet) with harmful intent, will be suspended immediately with or without notice on a case by case basis.

We would appreciate your confirmation that you have received this email. We ask that you also advise what actions are taken as a result of this report.

As you are aware, the material may also have been shared or posted elsewhere on your service and we would be grateful for your consideration of any such material and any help you can offer in this regard.

Kind regards,

Cyber Abuse Team

The eSafety Commissioner

W www.esafety.gov.au



----- Original Message -----

From: CA Escalations

Received: Tue May 07 2024 16:33:13 GMT+1000 (Australian Eastern Standard Time)

To: Hostiko

Subject: Complaint alert for cyber abuse report - s 47E(d), s 47F [SEC=OFFICIAL:Sensitive] CRM:0100747

Dear Hostiko,

Under the *Online Safety Act 2021*, the eSafety Commissioner is responsible for handling complaints about cyber abuse material concerning Australian adults and ensuring the rapid removal of such material from social media services, relevant electronic services, or designated internet services. Please refer to our website for more information on our role: <https://www.esafety.gov.au/about-the-office>

We have received a complaint about material located on the website: s 47E(d), s 47F

There is a particular page on the website that shares an individual's personal contact information without their consent. The information shared includes their name, phone number and address. The web page is available at:
s 47E(d), s 47F

We have identified that you are the likely hosting service provider of this website. We kindly request your assistance and consideration to remove the page.

From the information provided in the complaint, the material may violate Hostiko's Terms of Service. According to section 5.1.2 of your Terms of Service:

'5. Termination of service by the Operator

1. The Operator has a right to stop providing services to the Client immediately and without notice if the following violations are found:

2. Defamation, **personal data disclosure**, violation of intellectual, copyright and related rights.'

The eSafety reference number is NOT-2024-00550.

We would appreciate your confirmation that you have received this email. We ask that you also advise what actions are taken as a result of this report.

As you are aware, the material may also have been shared or posted elsewhere on your service and we would be grateful for your consideration of any such material and any help you can offer in this regard.

Kind regards,

Cyber Abuse Team
The eSafety Commissioner
W www.esafety.gov.au



----- Original Message -----

From: CA Escalations

Received: Tue Jun 11 2024 12:59:12 GMT+1000 (Australian Eastern Standard Time)

To: NiceNIC

Subject: Office of the eSafety Commissioner - complaint alert - our reference NOT-2024-00714
[SEC=OFFICIAL:Sensitive] CRM:0127857

Dear Nicenic

Under the *Online Safety Act 2021*, the eSafety Commissioner is responsible for handling complaints about cyber abuse material concerning Australian adults and ensuring the rapid removal of such material from social media services, relevant electronic services, or designated internet services.

We wish to alert you to a complaint we have recently received from s 47E(d), s 47F (the Complainant). The eSafety complaint number is NOT-2024-00714. We are escalating this complaint to you on the basis that the material may be in violation of your policies

The complaint is about material posted at the following URL: s 47E(d), s 47F

We understand that you are the hosting service provider for this URL. In summary this material consists of doxing material. The complainant's personal information is revealed, including s 47E(d), s 47F

eSafety understands from our investigations that the complainant has begun to receive unwanted contact on the phone number depicted in this URL.

From the information provided in the complaint, the material may violate Nicenic's policies, which provides a safeguard against "illegal and abusive activity". This material is deemed to be cyber abuse material targeted at an Australian adult under s 7 of the *Online Safety Act 2021* (Cth)

We would appreciate your confirmation that you have received this email. We ask that you also advise what actions are taken as a result of this report.

Kind regards

Adult Cyber Abuse Team

Office of the eSafety Commissioner

E CAescalations@esafety.gov.au

W www.esafety.gov.au

----- Original Message -----

From: CA Escalations

Received: Mon Jun 17 2024 11:03:02 GMT+1000 (Australian Eastern Standard Time)

To: iqweb

Subject: Office of the eSafety Commissioner - complaint alert - our reference NOT-2024-00752
[SEC=OFFICIAL:Sensitive] CRM:0127872

Dear iqweb

Under the *Online Safety Act 2021*, the eSafety Commissioner is responsible for handling complaints about cyber abuse material concerning Australian adults and ensuring the rapid removal of such material from social media services, relevant electronic services, or designated internet services.

We wish to alert you to a complaint we have recently received from an Australian adult (the Complainant). The eSafety complaint number is NOT-2024-00752. We are escalating this complaint to you on the basis that the material may be in violation of your policies

The complaint is about material posted at the following URL: s 47E(d), s 47F We understand that you may be the hosting service provider for this URL. Please advise us if that is not the case.

In summary this material consists of doxing material. The complainant's personal information is revealed, including s 47E(d), s 47F

eSafety understands from our investigations that the complainant has begun to receive unwanted contact on the phone number depicted in this URL.

From the information provided in the complaint, the material may violate iqweb's service agreement, which provides that:

9.1. The Client undertakes to use the services provided by the Provider exclusively for legitimate purposes, not to abuse them, and in no way violate the rights and legitimate interests of the Provider and/ or third parties. The Client confirms that he does not intend to carry out actions with the help of the services provided by the Service Provider that violate any of the local, regional, state or international laws, legislative acts, regulations, rules or norms.

This material is deemed to be cyber abuse material targeted at an Australian adult under s 7 of the *Online Safety Act 2021* (Cth)

We would appreciate your confirmation that you have received this email. We ask that you also advise what actions are taken as a result of this report.

Kind regards

Adult Cyber Abuse Team

Office of the eSafety Commissioner

E CAescalations@esafety.gov.au

W www.esafety.gov.au



20 October 2022

Namecheap

By Email lea_abuse@namecheap.com

Our Reference: s 47E(d), s 47F

Removal notices requiring you to cease hosting an intimate image and cyber-abuse material targeted at an Australian adult

(Under sections 79 and 90 of the *Online Safety Act 2021* (Cth))

I am a delegate of the eSafety Commissioner (**eSafety**) for the purposes of sections 79 and 90 of the *Online Safety Act 2021* (Cth) (**the Act**).

Please see enclosed two removal notices. The first is given to you under section 79 of the Act (**the first Notice**). The second is given to you under section 90 of the Act (**the second Notice**) (collectively, **the Notices**). The Notices require you to take all reasonable steps to cease hosting the material within 24 hours of being given the Notices.

Background

On 21 July 2022, the eSafety Commissioner received a complaint under section 36 of the Act (**the Complaint**) from an Australian adult (**the Complainant**) about cyber-abuse material targeted at an Australian adult (**the adult cyber-abuse material**) and an intimate image posted without the Complainant's consent (**the image-based abuse material**) on a service that you host.

On 20 September 2022, eSafety identified that the adult cyber-abuse material and the intimate image were available on a webpage on a service that you host. The locations of the adult cyber-abuse material are included in **Schedule A** to the first Notice. The location of the image-based abuse material is included in **Schedule A** to the second Notice.

The adult cyber-abuse material and the image-based abuse material were the subject of a complaint made to the service that you host by the Complainant on 21 July 2022. As at the date of this correspondence, the adult cyber-abuse material and the image-based abuse material remain available on the service that you host, which is more than 48 hours since the complaint was made.

The adult cyber-abuse material the subject of the first Notice

The adult cyber-abuse material is available at the following URL:

- s 47E(d), s 47F

The adult cyber-abuse material is:

- The text s 47E(d), s 47F
- The text s 47E(d), s 47F
- The screenshot of the Complainant's s 47E(d), s 47F

The decision to give you the first Notice

Taking into account all of the circumstances, I have reached the view that:

- a) an ordinary reasonable person would conclude that it is likely that the adult cyber-abuse material is intended to cause serious harm to the Complainant because the material includes the Complainant's contact details on a website that alleges that the Complainant is a paedophile, thereby encouraging end-users of the website to seek out and target the Complainant by providing the contact details of the Complainant; and
- b) an ordinary reasonable person in the position of the Complainant would regard the material as being menacing because:
 - i) the adult cyber-abuse material provides identifying information about the Complainant on a website where the Complainant s 47E(d), s 47F ;
 - ii) by publishing the Material on a website with the name s 47E(d), s 47F', the cyber abuse material is likely intended to encourage individuals to find and target the Complainant; and
 - iii) the material was likely provided on the website to extort the Complainant and seek financial gain in exchange for the removal of the adult cyber-abuse material. This is threatening behaviour towards the Complainant in the context of the other material provided on the website.

As such, I am satisfied that the relevant material is cyber-abuse material targeted at an Australian adult within the meaning of the Act.

I am satisfied that the adult cyber-abuse material:

- a) is provided on a designated internet service, as it allows end-users to access material using an internet carriage service;
- b) is cyber-abuse material targeted at an Australian adult;
- c) was the subject of a complaint that was made to the provider of the service;
- d) was not removed from the service that you provide within 48 hours after the complaint was made, or within a longer period that was allowed by the eSafety Commissioner;
- e) is the subject of a complaint made to the eSafety Commissioner under section 36 of the Act; and
- f) is hosted by a hosted service provider, being your service.

On this basis, I have decided to give you the first Notice under section 90 of the Act.

The image-based abuse material the subject of the second Notice

The image-based abuse material hosted by your service comprises a single intimate image available at the following URL:

- s 47E(d), s 47F

The decision to give you the second Notice

Based on the available information, I am satisfied that the image-based abuse material:

- a) is an intimate image within the meaning of the Act, as it is a still image that depicts the Complainant engaging in private activity, namely showering, in circumstances in which an ordinary reasonable person would reasonably expect to be afforded privacy;
- b) is provided on a designated internet service, as it allows end-users to access material using an internet carriage service;
- c) is the subject of a complaint made to the eSafety Commissioner under section 32 of the Act;
- d) was provided on the service without the consent of the Complainant;
- e) is hosted by a hosting service provider, being your service; and
- f) is not provided as an exempt provision of the intimate image.

On this basis, I have decided to give you the second Notice pursuant to section 79 of the Act.

Required action

Please email requests@esafety.gov.au once you have taken all reasonable steps to cease hosting the adult cyber-abuse material and image-based abuse material in compliance with the Notices. Failure to comply with the Notices may result in compliance or enforcement action being taken against you without further notice.

If you have any questions about the Notices or if you require a longer period of time to comply, contact our office by email to requests@esafety.gov.au as soon as you receive this Notice.

Failure to comply

Under sections 80 and 91 of the Act, you must comply with a requirement under a removal notice given under sections 79 and 90 of the Act respectively to the extent that you are capable of doing so.

Failure to comply with the Notices could result in the commencement of civil penalty proceedings for a civil penalty order of up to a maximum penalty of \$555,000 (AUD) for a single contravention for a body corporate, or other action as determined by eSafety.

Review rights

You have a right to seek an internal or external review of the decision to give you a removal notice.

An internal review is a review conducted by the eSafety Commissioner under the Internal Review Scheme. There is no fee associated with a request for an internal review.

An external review is a review conducted by the Administrative Appeals Tribunal (**AAT**). The enclosed information sheet sets out your rights regarding the different review options available to you, as well as other options if you do not agree that the Notice should have been given to you.

Please note that you are required to comply with the Notices even if you have made an application for internal or external review, unless you receive notice that the eSafety Commissioner or the AAT has decided otherwise.

Manager, Investigations

Delegate of the eSafety Commissioner

Enclosed: *Notice under section 90 of the Act*
Notice under section 79 of the Act
Information Sheet

REMOVAL NOTICE TO CEASE HOSTING CYBER-ABUSE MATERIAL

Under section 90 of the *Online Safety Act 2021* (Cth)

To: **Namecheap**

By Email: lea_abuse@namecheap.com

I am a delegate of the eSafety Commissioner for the purposes of section 90 of the *Online Safety Act 2021* (Cth) (**the Act**).

This removal notice is given to you under section 90 of the Act and requires you to take all reasonable steps to cease hosting the material specified in **Schedule A**.

You are required to comply with this requirement within **24 hours** of being given this notice, or within such longer period as I allow if contacted by you with a request for an extension.

Section 91 of the Act provides that a person must comply with a requirement under a removal notice given under section 90 of the Act to the extent that the person is capable of doing so.

Failure to comply with the Notice may result in enforcement action, including the commencement of civil penalty proceedings for a civil penalty order of up to a maximum penalty of \$555,000 (AUD) for a single contravention.

Date: 20 October 2022

**Manager, Investigations
Delegate of the eSafety Commissioner**

Schedule A – The Material for removal

Service on which the material is posted: s 47E(d), s 47F

Location of material: s 47E(d), s 47F

Description of material:

The text s 47E(d), s 47F

The text s 47E(d), s 47F

The screenshot of the Complainant's
s 47E(d), s 47F

s 47E(d), s 47F

s 47E(d), s 47F

REMOVAL NOTICE TO CEASE HOSTING INTIMATE IMAGES

Under section 79 of the *Online Safety Act 2021* (Cth)

To: Namecheap

By Email: lea_abuse@namecheap.com

I am a delegate of the eSafety Commissioner for the purposes of section 79 of the *Online Safety Act 2021* (Cth) (**the Act**).

This removal notice is given to you under section 79 of the Act and requires you to take all reasonable steps to cease hosting the material specified in **Schedule A**.

You are required to comply with this requirement within **24 hours** of being given this notice, or within such longer period as I allow if contacted by you with a request for an extension.

Section 80 of the Act provides that a person must comply with a requirement under a removal notice given under section 79 of the Act to the extent that the person is capable of doing so.

Failure to comply with the Notice may result in enforcement action, including the commencement of civil penalty proceedings for a civil penalty order of up to a maximum penalty of \$555,000 (AUD) for a single contravention.

Date: 20 October 2022

**Manager, Investigations
Delegate of the eSafety Commissioner**

Schedule A – The Material for removal

Service on which the material is posted: s 47E(d), s 47F

Location of material: s 47E(d), s 47F

Description of material:

The intimate image of the Complainant, noting that, pursuant to section 15(3)(b) of the Act, an **intimate image** includes any image that depicts the person (i) in a state of undress or (iii) showering, in circumstances where an ordinary reasonable person would reasonably expect to be afforded privacy.

Information Sheet

Internal Review by the eSafety Commissioner

You have a right to seek review of this decision under the Internal Review Scheme. There are no fees associated with an application for internal review.

You must make an application for internal review **within 30 days** of receiving notice of this decision. If you are unable to make your application within 30 days, please email internalreview@esafety.gov.au.

To request an internal review, you will need to download and complete the **Request for internal review form** available on eSafety's website: www.esafety.gov.au/about-us/corporate-documents/internal-review.

Please fill in the form and email or post a hard copy to eSafety.

Email: internalreview@esafety.gov.au

Post: **Attention:** Internal Review
eSafety Commissioner
PO Box Q500
Queen Victoria Building
NSW 1230
AUSTRALIA

For additional information on eSafety's Internal Review Scheme, including the **eSafety Internal Review Procedure** and the **Online Safety (Internal Review Scheme) Instrument 2022**, please visit eSafety's website: www.esafety.gov.au/about-us/corporate-documents/internal-review.

External review by the Administrative Appeals Tribunal

You have a right to seek review of this decision by the Administrative Appeals Tribunal (AAT). You can also request that the AAT review a decision made under the Internal Review Scheme.

It is recommended that you seek an internal review prior to seeking a review by the AAT however, there is no requirement to do so. You can choose to apply directly to the AAT.

The AAT is an independent body that can, among other things:

- confirm the eSafety Commissioner's decision;
- vary the eSafety Commissioner's decision; or
- set the eSafety Commissioner's decision aside and replace it with its own decision.

You must apply to the AAT for a review in writing. The AAT has a form available on its website which you can use. You must make an application **within 28 days** of receiving notice of the decision.

You must enclose the \$1,011 application fee with your application. If you want to apply for the application fee to be waived, you can obtain the information form for this from the AAT.

The AAT website (www.aat.gov.au) has more information. If you have any questions about the AAT's procedures and requirements, please contact the AAT. Information about how to contact the AAT is available at www.aat.gov.au/contact-us.

Requesting a statement of reasons for decision

If you have not been provided the reasons for this decision, you may request a statement of reasons under section 28 of the *Administrative Appeals Tribunal Act 1975* (Cth). Your request needs to be made in writing **within 28 days** of receiving notice of this decision. To request a statement of reasons, please email internalreview@esafety.gov.au.

Access to documents

You have a right to seek access to documents held by the eSafety Commissioner under the *Freedom of Information Act 1982* (**FOI Act**).

You must apply to the eSafety Commissioner in writing through one of the following options:

Online: using the **Contact Us** form on eSafety's website

Post: **Attention:** The FOI Coordinator
eSafety Commissioner
PO Box Q500
Queen Victoria Building
NSW 1230
AUSTRALIA

Email: enquiries@esafety.gov.au

When you make your application, you should:

- state that the request is an application for the purpose of the FOI Act
- provide information about each document to which you are seeking access to enable us to process your request
- provide a postal, email or fax address for us to reply to and which we can use to communicate with you about your application.

eSafety's website has more information on how to make an FOI application: www.esafety.gov.au/about-us/corporate-documents/freedom-of-information.

Complaints

If you are dissatisfied with the way eSafety has handled this matter, we ask that you contact us using the **Contact Us** form on eSafety's website so that we can try to help resolve any issues.

If you are still dissatisfied, you may make a complaint to the Commonwealth Ombudsman. The Commonwealth Ombudsman usually prefers that your concerns are raised with the eSafety Commissioner first.

There is a Commonwealth Ombudsman office in each capital city. Further information may be obtained at www.ombudsman.gov.au or call 1300 362 072.



18 April 2024

Namecheap, Inc.

By Email: lea_abuse@namecheap.com

Our Reference: s 47E(d), s 47F

Removal notice requiring you to cease hosting cyber-abuse material targeted at an Australian adult

(Under section 90 of the *Online Safety Act 2021* (Cth))

I am a delegate of the eSafety Commissioner for the purposes of section 90 of the *Online Safety Act 2021* (Cth) (**the Act**).

Please see enclosed a removal notice given to you under section 90 of the Act (**the Notice**). The Notice requires you to take all reasonable steps to cease hosting the material within 24 hours of being given the Notice.

Background

On 30 November 2023, the eSafety Commissioner received a complaint under section 36 of the Act (**the Complaint**) about cyber-abuse material targeted at an Australian adult that is available on a service that you host (**the Material**).

The adult cyber-abuse material

The Material is available at:

s 47E(d), s 47F

The decision to give you this removal notice

Taking into account all of the circumstances, I have reached the view that:

- a) an ordinary reasonable person would conclude that it is likely that the Material is intended to cause serious harm to the targeted individual. This is because the Material is publicly accessible, includes the targeted individual's personally identifiable information (including s 47E(d) full name, residential address, mobile phone number, email address, and links to s 47E(d) social media profiles), and has been posted on a website that has a clear purpose of scrutinising and negatively portraying the targeted individual. The sharing of the targeted individual's contact information on this website without s 47E(d) consent thereby encourages end-users of the website to

- seek out and target the targeted individual, which may result in unwanted physical and/or online contact with the targeted individual from other persons.
- b) an ordinary reasonable person in the position of the targeted individual would regard the Material as being, in all the circumstances, menacing because there is a plainly evident likelihood that the Material, consisting of the targeted individual's personally identifiable information, may be used by others to engage in threatening or harmful behaviour towards ^{s 47E(d), s}, due to its posting on a website with a clear purpose of scrutinising and negatively portraying the targeted individual.
 - c) an ordinary reasonable person in the position of the targeted individual would also regard the Material as being, in all the circumstances, harassing because the posting of the Material, in conjunction with other material posted on the website that has a clear purpose of scrutinising the targeted individual, shows a pattern of persistent and repeated behaviour aimed at causing damage to ^{s 47E(d),} reputation and encouraging others to target ^{s 47E(d), s}. The Material is unwarranted and is an invasion of the targeted individual's privacy. It may subject ^{s 47E(d),} to unwanted contact and threats to safety, which is likely to cause an ordinary reasonable person in ^{s 47E(d),} position to be annoyed, alarmed and/or distressed.

I am satisfied that:

- a) the Material is provided on a designated internet service;
- b) the Material was the subject of a complaint that was made to the provider of the service;
- c) the Material was not removed from the service within 48 hours after the complaint was made, or within a longer period that was allowed by the eSafety Commissioner;
- d) a complaint has been made to the eSafety Commissioner under section 36 of the Act about the Material;
- e) the Material is cyber-abuse material targeted at an Australian adult within the meaning of the Act; and
- f) the Material is hosted by you, the hosting service provider.

On this basis, I have decided to give you the Notice.

Required action

Please email requests@esafety.gov.au once you have taken all reasonable steps to cease hosting the Material in compliance with the Notice. Failure to comply with the Notice may result in compliance or enforcement action being taken against you without further notice.

If you have any questions about the Notice or if you require a longer period of time to comply, contact our office by email to requests@esafety.gov.au as soon as you receive this Notice.

Failure to comply

Under section 91 of the Act, you must comply with a requirement under a removal notice given under section 90 of the Act to the extent that you are capable of doing so.

Failure to comply with the Notice may result in enforcement action, including the commencement of civil penalty proceedings for a civil penalty order of up to a maximum penalty of \$782,500 (AUD) for a single contravention by a body corporate.

Review rights

You have a right to seek an internal or external review of the decision to give you a removal notice.

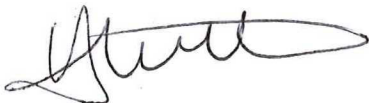
An internal review is a review conducted by the eSafety Commissioner under the Internal Review Scheme. There is no fee associated with a request for an internal review.

An external review is a review conducted by the Administrative Appeals Tribunal (AAT). The enclosed information sheet sets out your rights regarding the different review options available to you, as well as other options if you do not agree that the Notice should have been given to you.

Please note that you are required to comply with the Notice even if you have made an application for internal or external review, unless you receive notice that the eSafety Commissioner or the AAT has decided otherwise.

Confidentiality

eSafety requests that this Notice not be shared with the website owner of s 47E(d), s 47F . Such disclosure could result in further harms to the Australian adult targeted by the Material.



**Acting Manager, Adult Cyber Abuse
Delegate of the eSafety Commissioner**

Enclosed: Notice under section 90 of the Act

Information Sheet



REMOVAL NOTICE TO CEASE HOSTING CYBER-ABUSE MATERIAL

Under section 90 of the *Online Safety Act 2021* (Cth)

To: Namecheap, Inc.

By Email: lea_abuse@namecheap.com

I am a delegate of the eSafety Commissioner for the purposes of section 90 of the *Online Safety Act 2021* (Cth) (**the Act**). This removal notice is given to you under section 90 of the Act and requires you to take all reasonable steps to cease hosting the Material. The Material refers to the targeted individual's full name, residential address, mobile phone number, email address, and links to ^{s 47E(d)} social media profiles on LinkedIn, Instagram and Facebook. The Material is available at s 47E(d), s 47F .

You are required to comply with this requirement within **24 hours** of being given this notice, or within such longer period as I allow if contacted by you with a request for an extension.

Section 91 of the Act provides that a person must comply with a requirement under a removal notice given under section 90 of the Act to the extent that the person is capable of doing so.

Failure to comply with the Notice may result in enforcement action, including the commencement of civil penalty proceedings for a civil penalty order of up to a maximum penalty of \$782,500 (AUD) for a single contravention by a body corporate.

Date: 18 April 2024

A handwritten signature in black ink, appearing to be "J. Smith".

Acting Manager, Adult Cyber Abuse
Delegate of the eSafety Commissioner