From: s 47F
To: Cyber Abuse

Subject: Re: Re: Your adult cyber abuse complaint has been successfully submitted [SEC=OFFICIAL:Sensitive]

CRM:0133502

Date: Wednesday, 5 June 2024 5:50:06 PM

You don't often get email from <sup>s</sup> <sup>47F</sup> @gmail.com. <u>Learn why this is important</u> s 47E(d), s 47F

On Wed, Jun 5, 2024 at 4:24 PM Cyber Abuse < cvberabuse@esafety.gov.au> wrote:

Dears 47F

Thank you for your email.

We are writing to update you on your report of adult cyber abuse s 47F

We have received confirmation from X (Twitter) that they have removed the content for violating their policies.

We have checked the URL to the material and confirm the material is no longer available:

https://x.com/celinevmachine /status/1795622025010266347

We have been advised by Instagram that they have found no violation of their policies in relation to the content at the below URL:

s 47F, s 47E(d)

We have requested an additional review of the decision and provided further context.

We will update you once we receive a response from Meta.

Kind regards,

s 22

Cyber Abuse Team The eSafety Commissioner

W www.esafety.gov.au

eSafety Commissioner



------ Original Message ------

From: s 47F

Received: Wed Jun 05 2024 12:06:35 GMT+1000 (Australian Eastern Standard Time)

To: Cyber Abuse; Cyber Abuse

**Subject:** Re: Re: Your adult cyber abuse complaint has been successfully submitted [SEC=OFFICIAL:Sensitive] CRM:0133502

You don't often get email from \$ 47F	. Learn why this is important
s 47E(d), s 47F	

On Mon, 3 Jun 2024 at 4:57 PM, Cyber Abuse < cyberabuse@esafety.gov.au> wrote:

Dears 47F

Thank you for submitting a report to eSafety about adult cyber abuse s 47E(d), s 47F

#### Your report

We are sorry to hear that this has happened.

We can see the material is targeting s 47F and that it may be in violation of Instagram and X policies.

To assist you, we will informally escalated your report to Instagram and X to notify them of the potential violation. Once platforms receive our report, they may take action against the material.

#### Status of report

We will let you know once we receive a response from Instagram and X. In the meantime, we suggest reading our website for more tips on <u>managing the impacts of online abuse</u>.

#### Support

This kind of experience can be distressing and can have an impact on your wellbeing. If you need support and would like to speak to someone about what has been happening, we recommend you reach out to <u>Beyond Blue</u> (1300 224 636) or <u>Lifeline</u> (13 11 14).

Please reach out if you need further assistance with this matter.

Kind regards,



# Cyber Abuse Team The eSafety Commissioner

W www.esafety.gov.au

eSafety Commissioner		
	?	

----- Original Message -----

From: s 47F

Received: Sat Jun 01 2024 11:32:02 GMT+1000 (Australian Eastern Standard Time)

To: Cyber Abuse; Cyber Abuse

Subject: Re: Your adult cyber abuse complaint has been successfully submitted

[SEC=OFFICIAL:Sensitive]

You don't often get email from \$ 47F

s 47E(d), s 47F

On Fri, 31 May 2024 at 8:38 PM, eSafety Commissioner <<u>cvberabuse@esafety.gov.au</u>> wrote:

Thank you for making a complaint to the Office of the eSafety Commissioner.

Your receipt number is: s 47F

There are services that are open now if you're worried about your safety or need to talk to someone.

## If you are worried about your safety

 If you are at risk of harm right now contact police immediately by calling Triple Zero (000). If it's not an emergency you can contact <u>your local police</u> <u>station</u> instead.

#### If you need someone to talk to

- 1. Contact <u>Lifeline</u> on 13 11 14 if you are having thoughts about self-harm or need counselling support.
- 2. If your concern is related to a domestic violence issue, we encourage you to contact 1800 RESPECT (1800 737 732) for counselling help.
- 3. Contact <u>Beyond Blue</u> on 1300 22 4636 for support and advice on where to get the help you need.

We have also provided some guidance, below, about how we may be able to assist you.

#### What we can do

- Give advice on what you can do yourself
- Assist you in resolving your concern, which may include approaching social media services to have material removed
- Get your consent before acting upon anything

#### What we can't do

- We cannot get information unless it is publicly available or provided voluntarily (e.g. we cannot trace IP addresses to identify people or access social media postings which are private)
- We don't have enforcement powers to punish or reprimand those who cyberabuse adults
- We cannot force people, social media services or online content hosts to remove cyberabuse directed at adults we can only try to persuade them to do it themselves
- We cannot provide legal advice you are free to consult a lawyer or contact your <u>local community legal centre</u> should you wish to explore legal options through the courts.

Kind regards,

### **Cyber Abuse Team**

E <u>cyberabuse@esafety.gov.au</u>
W <u>www.esafety.gov.au</u>

eSafety Commissioner



NOTICE: This email message is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message.

# Cyber Abuse Team The eSafety Commissioner

W www.esafety.gov.au

eSafety Commissioner



NOTICE: This email message is for the sole use of the intended  $\operatorname{recipient}(s)$ 

recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure or distribution is prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all

copies of the original message.

Dear's 47F

eSafety FOI 24141 Document 2 of 3

We are writing to you in relation to your report of adult cyber abuse s 47F and s 47F Please note moving forward we will correspond Please note moving forward we will correspond with you under report reference's 47F s 47E(d), s 47F

We have received confirmation from X (Twitter) that they have removed the content for violating their policies.

We have checked the URL to the material and confirm the material is no longer available:

https://x.com/celinevmachine\_/status/1795622025010266347

We have been advised by Instagram that they have found no violation of their policies in relation to the content at the below URL

s 47E(d), s 47F

We have requested a review of the decision and provided further context to the platform.

s 47E(d), s 47F

We hope this information has been helpful.

We will update you once we receive an response from Meta.

In the meantime, please reach out if you need further assistance with this matter.

Kind regards,

s 22

Cyber Abuse Team The eSafety Commissioner

W www.esafety.gov.au





----- Original Message ------

From: Cyber Abuse

Received: Mon Jun 03 2024 17:01:15 GMT+1000 (Australian Eastern Standard Time)

To: s 47F

Subject: Your complaint to the eSafety Commissioner - our reference s 47F

[SEC=OFFICIAL:Sensitive] CRM:0133503

Dear s 47F

Thank you for submitting a report to eSafety about ad<mark>ul</mark>t cyber abuse, our reference <sup>s 47F</sup>

Please note s 47E(d), s 47F

Your report

We are sorry to hear that this has happened.

We can see the material is targeting s and that it may be in violation of Instagram policies.

To assist you, we will informally escalated your report to Instagram to notify them of the potential violation. Once platforms receive our report, they may take action against the material.

Status of report

We will let you know once we receive a response from Instagram. In the meantime, we suggest reading our website for more tips on managing the impacts of online abuse.

Support

This kind of experience can be distressing and can have an impact on your wellbeing. If you need support and would like to speak to someone about what has been happening, we recommend you reach out to <u>Beyond</u> Blue (1300 224 636) or <u>Lifeline</u> (13 11 14).

Please reach out if you need further assistance with this matter.

Kind regards,

s 22

Cyber Abuse Team The eSafety Commissioner W www.esafety.gov.au



